Guidelines

Policy for Spectators for PSL 6

Foreword

NCOC has accepted Pakistan Cricket Board’s request and allowed 20% of crowds for the round matches of the PSL 6. This exemption to social distancing measure to reduce large gatherings is due to the robust planning from PCB to ensure a safe return of sporting events in Pakistan.

Pakistan Cricket Board developed a “6 Step Cricket Rebooting policy” to continue playing cricket in the wake of COVID-19 pandemic by maximizing its balancing effort between status of game and risk to the health of those involved thus becoming the only nation to compete domestic as well International commitments without any undesirable incidence.

The best way of ensuring the safe resumption of live sporting events with spectators is to adopt a consistent policy approach to COVID-19 secure measures across sporting events. There is no single approach to ensure reasonable safety in relation to COVID-19. Ministry of National Health Services, Regulation and Coordination (MNHSRC) is pleased with Pakistan Cricket Board’s effort to constantly improving upon the measures being adopted to replenish and evolve all the precautions put in place through strict management regulations.

The purpose of these guidelines is to outline the procedures and protocols in place at the proposed venues of PSL 6 for 20% spectators in attendance. These guidelines are based on comprehensive input from PCB.

1. Spectator Procedures

Bringing fans back into grounds while maintaining social distancing is a challenge.

The purpose of this is to summarize the issues that need to be understood, and the steps that need to be worked through when re-assessing the capacity of a ground to meet the needs of social distancing whilst also maintaining reasonable safety.

For a reduced capacity of 20% of spectators following principles needs be ensured:

- Proper face covering/mask wearing is mandatory at all times by everyone both inside and outside areas.
• Maximum amount of activity needs to take place in out-door setting, indoor settings with crowds needs to have good ventilation, preferably with open walls/windows.
• Family stands needs to be properly laid out to ensure maximum space utilization.
• Spectators seating arrangements needs a more closer look, especially distancing with 20% capacity, maximum area should be used.
• In case of an outbreak post a match or visible gross SOP violations will lead to that exemption will be revoked for audience participation in PSL 6

1.1 Capacity Calculations

B have considered the method being utilized by most of the sporting codes whereby the width and depth of an individual’s body, so that, when positioned next to another individual, social distance between the two in all directions measures approximately 1.0m.

The dotted inner circles represent average width of 500mm for people seated and 600mm for people standing or walking.

Concourse max density under social distancing of approx 1.0m/sq per person 10 persons per 10 square meters

1.2 Distance between Seating

Due to the width of the seats at the stadium two seats will be left between two individuals or each group, and a group must only contain one household to ensure social distancing is in place. A row between the successive rows shall be left vacant to ensure social distancing.

<table>
<thead>
<tr>
<th>Stand</th>
<th>Number of person</th>
<th>Social Distance in successive seats</th>
<th>Social Distance between rows</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Stands</td>
<td>2-5(in a group)</td>
<td>2m between the groups</td>
<td>2m</td>
</tr>
<tr>
<td>General Stand</td>
<td>1</td>
<td>1 m</td>
<td>1.5m</td>
</tr>
<tr>
<td>Executive Boxes (Open Balcony)</td>
<td>1</td>
<td>1 m</td>
<td>1.5m</td>
</tr>
<tr>
<td>Executive Boxes(indoor)</td>
<td>2-5</td>
<td>2m between the groups</td>
<td>2m</td>
</tr>
</tbody>
</table>
1.3 Circulation of Spectators

One way route that is less than 1.6m in width will be used for one-way flow at any one time. While some areas of the stadium should be usable for two-way flow, a one-way flow system will always be in place for spectators from, which will be reinforced by floor and wall signage and steward/usher instruction.

To reduce any potential pinch points or queuing in the concourse no kiosks will be allowed. Therefore, concourses will be utilized for the circulation of spectators only.

10 minutes before the end of the match the one-way system will be reversed so that spectators can leave the stadium freely and ensure the best possible exit times. Ushers and Security Guards will ensure distances in queues and rush in toilets.

1.4 Ticketing

- Tickets to be sold (CNIC Holders) to the families only for family exclusive stands and for General stands with individual seating.
- Ticket applicants must supply their contact details at Point of Sale to help with track and tracing.
- Tickets to be sold in advance only through online sale with helpline support through telephone. Tickets to be printed at home with QR codes or delivered through cash on delivery mechanism.
- Tickets for allocated specific seats. Ushers and Security Guards to ensure compliance in seating.
- Parking instructions to be provided with Parking Ticket.
- Code of Conduct for spectators to be provided through a separate flyer to with sale of ticket. Social media and other media fora will be utilized to disseminate information regarding SOPs and Code of Conduct.

1.5 Code of Conduct for the ticket holders

This Code of Conduct acts to principally guide and advice ticket holders of the protocols in place during the match day event. PCB should put in place a range of processes to ensure the safety of all spectators at matches, however it is vitally important that all attendees play their part in making each event safe and enjoyable and to do so we need your continued support and co-operation. Spectators are therefore kindly reminded of the requirement to adhere to the Code of Conduct at all times, and follow all safety requirements, in order to assist PCB and the management staff to help protect you and your fellow fans.

- Please wear a face covering before entering through the turnstiles, and continue to wear your face covering while seated in the stands. No mask, No entry.
- Please ensure that you are aware of the gate of entrance in advance by asking members of the management team/security staff positioned at the main gates of the stadium.
- Spectators must not attend if they experience any Covid-19 symptoms, are feeling unwell, or if they have been in close contact recently with anyone experiencing symptoms or who has tested positive.
- If you develop symptoms while at the stadium, please notify the nearest member of management staff immediately. Rights of admission will be reserved by PCB.
- At all times and in all parts of the ground please observe social distancing and avoid close contact with others who are not in your support bubble.
• You must remain in your seat at all times unless you have to use rest rooms or exit the stadium. In such cases, seek guidance from the ushers and Security Guards available in each stand.
• When passing in the rows please turn your backs if you must brush past other spectators, thereby avoiding face-to-face contact
• Maintain good hand hygiene – use the sanitizers provided and use toilet facilities where possible to wash your hands
• Please observe respiratory etiquette – always cover your mouth if needing to cough or sneeze

1.6 Transport and Travel Plans

• Face covering/
• Owing to social distancing, local public transport service providers might only be able to offer limited services with reduced capacities and reduced timetables.
• A higher proportion of spectators might choose to drive to the ground in private vehicles and park their vehicles in pre-designated car parks for this purpose.
• Most of times spectators manage to walk themselves into the stadiums once they have parked their vehicles. They are usually guided into the stadium by the security personnel and ushers designated around key areas.

1.7 Toilet Facilities

A Steward/caretaker will be assigned at all times to monitor the flow of spectators and ensure that no more than 3 people use that facility at a given time. Hand washing facilities will be cleaned and sanitized at regular intervals. Provision of hand sanitizers will be carefully managed by designated staff.

1.8 Circulation Routes - Entrance to the Ground for individuals

Circulation routes provide the means for all people present on an event day to move in and out, and around the ground, under both normal and emergency conditions.

Most of the crowd will be walking into the stadia in an incremental manner. Parking lots for the crowds are located outside the grounds thus negating any choking or overcrowding chance at the entrance. Arrival from the turnstile to the ground will be ensured in a coordinated gradual manner. Families and other ticket holders will maintain a socially acceptable distance from others and will be guided by PCB designated representatives.
1.9 Medical Protocols

There will be basic health (symptoms) and temperature checks in place for spectators at every entry point. Should any person display symptoms while at the stadium they will be directed towards the stadium hospital immediately and may be refused entry to the stadium.

In case of any medical emergency there should be ambulances with paramedics, parked outside at the convenient location for the crowd.

PCB have already build a five bedded temporary hospital will be located within the vicinity of the stadium. This hospital at all times will have PPE donned doctors and paramedics available at all times during the games for the management of any emergency faced by anyone in the crowd.

Crowd ambulances are fully equipped with defibrillators, suction units and all other necessary equipment to be used in emergency.

All medical treatment will be deep cleaned before and after each match day. There will also be provision of disposable towels and equipment where possible.

1.10 Communication with Spectators

- Public address (PA) systems
- Ushers/Security Guards
- Scoreboards, information boards and screens
- Posters and floor signage
- Written communications (such as flyers with tickets)
- Digital communications (using social media, apps, venue website and the internet generally).

1.11 Exit and dispersal plans

Even with the reduced spectators this may take longer time to approach egress. This will be done in a gradual manner to reduce any congestion at exit points. With multiple gates operating in both the stadiums exit is expected to be smooth and coordinated.

2. Preventing Spread of Infection

2.1 Organizational Hygiene Measures

a. Reducing interpersonal contact through avoiding
i. Unnecessary meetings and greetings  
ii. Using remote communication and working.  
iii. Always observe social distancing.

b. Cleaning of high-risk areas including toilets, changing, showers etc. with suitable products  
c. Social distancing and Good ventilation in all indoor areas (Occupied at 20% of capacity) to reduce aerosol-based transmission  
d. Leaving doors open where safe to do so to avoid hand contact

2.2 Personal Hygiene measures  

a. Hand Hygiene through handwashing with soap and water for 20 seconds.  
b. Use of hand gel with high percentages of alcohol (70%) or other appropriate product is an alternative. Important risk points include toilets. Adequate hand gels will be placed at all the high risk touch areas within the stadium.  
c. Sneezing and coughing into tissues or the crook of one’s elbow – disposal and cleaning hands afterwards.  
d. Avoid touching one’s face and nose.  
e. Spitting is banned within the stadium  
f. Medical masks must be worn by everyone while in the stadium. Enough medical masks has been secured for the crowd to ensure risk free environment for everyone in the stadium.

3. Overview of Responsibilities  

3.1 Safety Management Team  

Pakistan Cricket board has in place a safety management team which will see the operations related to spectators care. The formation of the management team is;
Note: The above recommendations are being regularly reviewed by the Ministry of National Health Services, Regulations & Coordination and Pakistan Cricket Board, Department of Medical & Sport Sciences will be updated based on the international & national recommendations and best practices.

The Ministry acknowledges the contribution of Dr. Sohail Saleem- Director Medical & Sports Sciences Pakistan Cricket Board, Dr Usman Mushtaq and HSA/ HPSIU/ NIH team to compile these guidelines.

For more information, please contact:

PAKISTAN CRICKET BOARD
DEPARTMENT OF MEDICAL AND SPORTS SCIENCES

http://covid.gov.pk/
http://www.hsa.edu.pk/ https://twitter.com/nhsrcofficial